



# Hotel & Transportation Committee Alert

re: BOS, ITO, ICN, FUK, RAR, and SAN Updates

February 24, 2023

Dear Flight Attendants,

It's been awhile since I've posted a hotel update and I wanted to keep everyone informed of the latest hotel news.

## **BOS**

Due to scheduled electrical work at our crew hotel, the Seaport Boston Hotel, we will be relocating all crews arriving in BOS on February 27 & 28 to the Renaissance Boston Waterfront Hotel. Rolling will remain unchanged at 1:45 prior to scheduled departure.

## **ITO**

Our crew hotel in Hilo has reached out to us to remind all crew that wish to have friends or family staying with them in their room that any guest that you plan to have occupy your room with you must be registered at the front desk for security reasons. The guest(s) must also depart the room when the crew member departs and the guest cannot check in to the room without the crew member present.

## **ICN**

We have now been given permission to allow friends/family to travel on the hotel shuttle bus to and from the airport to our crew hotel, the Novotel Ambassador Yongsan. Please keep in mind that the shuttle bus will not wait for friends/family to be processed in customs at ICN and crew members should never be inconvenienced. Friends and family members wishing to travel on the crew shuttle will be accommodated based on seat availability so please be prepared with a back up plan should the shuttle be downsized for any reason.

## **FUK**

I am happy to report that we will return to the Solaria Nishitetsu Hotel in Fukuoka once service resumes in late April. I will post an update as we get closer to service regarding crew discounts and amenities.

**RAR**

The Hotel Committee will soon travel to Rarotonga to find our new home in the Cook Islands. I will post an update once a hotel has been selected. I do not have any information regarding how service will be conducted on these flights but I can tell you that there will be 5 flight attendants scheduled on the A321 to work all RAR flights.

**SAN**

We have now settled into our new crew hotel, the Carte Hotel San Diego but I have yet to receive any reports or feedback regarding our new home there. Please let me know if you like it or not!

Finally, as many of you are aware, there have been several unexpected hotel relocations and disruptions that have inconvenienced many of you lately and I am working hard to get things corrected. What most of you do not know is that we have lost most of the Hawaiian Airlines Crew Accommodations staff that had been working in that department for several years. There were retirements, department changes, and others left to work for other companies and unfortunately we are now left with only one full time worker in the Crew Accommodations Department and she is doing her best to learn her new role.

I have elevated my concerns to Senior HA Management and I am hoping for more oversight regarding our hotel and transportation business and more assistance for the lone worker in this department as she is also new to the airline industry. I have also asked for changes in the way that irregularities are handled and resolved.

As always, if you have any hotel or transportation problems that need to be reported, please report them using the CrewConnex App which can now be downloaded on to your FAMD or to your own personal smartphone.

Mahalo!

Matt Mitchell  
MEC Hotel Committee Chairperson